

PUBLIC OFFER

This public offer for the provision of educational services (the “**Offer**” and/or the “**Agreement**”) applies in the version in force at the time of its Acceptance and may be amended unilaterally by the Mega School learning centre by publishing a new version on the website _____ (the “**Website**”).

The Mega School learning centre invites prospective Students and their legal representatives to review the Administration’s offer to provide educational services and to enter into this Agreement on the terms below, in accordance with Articles 365, 367 and 370 of the Civil Code of the Republic of Uzbekistan and the Laws of the Republic of Uzbekistan “On Education”, “On Consumer Rights Protection” and “On Personal Data”.

1. GENERAL PROVISIONS AND DEFINITIONS

1.1. The following terms are used in this Offer:

Offer — a proposal to enter into this Agreement. The Agreement is concluded through unconditional acceptance of the Offer (its Acceptance).

Acceptance of the Offer — full and unconditional acceptance of the Offer by performing the actions listed in clause 1.5. Acceptance creates the Agreement.

Administration / Learning Centre — _____ (TIN: _____), registered address: _____, together with its branches operating under the name Mega School. The Learning Centre operates on the basis of a permit (_____) issued in accordance with the legislation of the Republic of Uzbekistan.

User / Customer / Student — an individual who visits the Website only to read the Agreement, without the intention of accepting it (the “**User**”); a person who has accepted the Agreement, ordered the Learning Centre’s services for themselves or another person and pays for them (the “**Customer**”); a person who directly receives the services under the Agreement (the “**Student**”). An adult Student may also be the Customer.

Placement test — a free procedure to determine the Student’s level of knowledge in the chosen subject (a written test and/or an oral interview).

Trial lesson — the first free lesson, during which the Student gets to know the Learning Centre’s teaching approach, the teacher and the group.

Course — a set of educational services in a subject chosen by the Customer and agreed with the Learning Centre (foreign languages, information technology, developmental classes for children, exam preparation, etc.), consisting of a set number of lessons of a set format over a certain period, delivered under the Learning Centre’s programme.

Group — a class of Students at the same or a similar level who study on a single timetable. The study format (group, mini-group, individual) and the number of Students in a group are set out in the Price List.

Price List — the list of Course fees and key terms published on the Website and/or at the Learning Centre’s branches.

Parties / Party — the Learning Centre and the Customer and/or the Student, jointly or individually.

Website — the Learning Centre’s website on the internet at the domain name _____, including all of its web pages.

1.2. This Agreement may use terms not defined in this section. Such terms are interpreted in accordance with the text of the Agreement and, where the text is insufficient, in accordance with the legislation of the Republic of Uzbekistan and customary business practice.

1.3. Under the legislation of the Republic of Uzbekistan, this Agreement is a public offer.

1.4. A person who accepts the Offer acquires all the rights and obligations of the Customer with respect to the services provided by the Learning Centre.

1.5. Any of the following actions aimed at fulfilling the terms of the Offer constitutes full and unconditional Acceptance of the Offer:

- full or partial payment for a Course;
- enrolment (registration) in a Course at a branch of the Learning Centre or by contacting the Administration in any other way;
- providing the Learning Centre with the Student’s personal data (full name, date of birth, phone number) for enrolment in a Course;
- starting to attend paid Course lessons;
- any other actions confirming the Customer’s intention to use the Learning Centre’s services.

1.6. Before accepting the Offer, the Customer confirms that they:

- have carefully read, understood and accepted every clause of the Agreement without reservation;
- have reviewed the content of the Website, the Course fees and the ways to contact the Administration;
- accept the Agreement of their own free will and without coercion;
- have full legal capacity under the Civil Code of the Republic of Uzbekistan. If the Student is a minor, the Customer is their parent, guardian, custodian or other legal representative.

1.7. By using the Website or contacting the Learning Centre in any other way, the User agrees to the terms of the Offer and to the processing of the personal data they provide in the manner set out in section 9 of this Agreement.

1.8. The Agreement enters into force upon Acceptance and remains in effect until the Parties have fully performed their obligations.

2. SUBJECT OF THE AGREEMENT

2.1. Under this Agreement, the Learning Centre provides the Student with educational services in the Course chosen by the Customer based on the Placement test results and agreed with the Learning Centre, and the Customer pays for these services in accordance with the Price List and the terms of the Agreement.

2.2. Lessons take place at the Learning Centre’s branches (in person). By agreement of the Parties, the Learning Centre may also run certain Courses or lessons remotely (online).

2.3. The length of a Course, the number of lessons per month, the length of a lesson and the study format are stated in the Price List or communicated by the Administration at enrolment.

2.4. The Learning Centre may amend this Agreement unilaterally. Notice of amendments is published on the Website and/or at the Learning Centre's branches. Unless stated otherwise, a new version enters into force on the date it is published on the Website and does not worsen the Customer's position for any period already paid for.

2.5. The Customer is responsible for regularly reviewing the current version of the Agreement. Continuing to receive the services after a new version enters into force means that the Customer accepts it.

3. RIGHTS AND OBLIGATIONS OF THE PARTIES

3.1. The Learning Centre undertakes to:

3.1.1. Provide high-quality educational services in accordance with the Agreement and the terms of the paid Course.

3.1.2. Hold lessons according to the approved timetable, in the number and length set out in the Price List.

3.1.3. Engage appropriately qualified teachers to deliver the lessons.

3.1.4. Conduct a free Placement test before the Course starts and place the Student in a group of the appropriate level.

3.1.5. Provide the Student with the learning materials included in the Course programme, unless the Price List states otherwise.

3.1.6. Notify the Customer in advance of any change to the timetable, the teacher or the lesson venue.

3.1.7. Hold a progress check every month and share its results with the Customer (the parent or legal representative of a Student who is a minor).

3.1.8. Provide safe and comfortable conditions for lessons.

3.1.9. Keep the personal data of the Student and the Customer confidential.

3.2. The Learning Centre has the right to:

3.2.1. Continuously monitor the Student's attendance, homework and progress.

3.2.2. Make changes to the lesson timetable without reducing the volume of educational services.

3.2.3. Replace a teacher with another teacher of equal qualification, notifying the Customer.

3.2.4. If the number of Students in a group falls below the minimum set in the Price List, merge the group with another group or offer the Student another group, time slot or branch at the same level. If the offer is declined, the amount paid for lessons not yet held is refunded to the Customer in accordance with section 6 of the Agreement.

3.2.5. If the Course fee is not paid on time, suspend the Student's attendance until payment is received, after giving the Customer prior notice.

3.2.6. Refuse to provide Course services to a person who has not taken the Placement test, or offer them another Course that matches their level.

3.2.7. Terminate the Agreement unilaterally, after written notice to the Customer, if the Student seriously or repeatedly breaches the rules of conduct (clause 3.3.7). In that case, the amount paid for lessons not yet held is refunded in accordance with section 6 of the Agreement.

3.2.8. Change Course fees. New fees take effect no earlier than 30 (thirty) calendar days after they are published on the Website and do not apply to any period already paid for.

3.2.9. Publish information about the Student's achievements (such as exam results), as well as their photos or videos, for promotional purposes only with the Customer's separate consent.

3.3. The Customer / Student undertakes to:

3.3.1. Review the terms of this Offer and the Course fees before accepting it and making payment.

3.3.2. Pay for the Course within the time limits and in the manner set out in section 6 of the Agreement.

3.3.3. Attend lessons punctually and without absences for no valid reason, and complete homework on time.

3.3.4. Follow the Course curriculum diligently and in full.

3.3.5. Not share the learning materials provided by the Learning Centre with third parties or use them for commercial purposes.

3.3.6. Take care of the Learning Centre's equipment, learning resources and other property, and compensate for any damage caused through the Student's fault in accordance with the law.

3.3.7. Follow the Learning Centre's rules of conduct. In particular, the following are prohibited on the Learning Centre's premises: shouting and making noise, smoking (including e-cigarettes), taking part in conflicts or fights, discriminating against or insulting other Students and staff, rudeness and foul language, bringing weapons or dangerous items, and any other behaviour amounting to hooliganism.

3.3.8. Not use phones, headphones or other devices during lessons without the teacher's permission, and not distract other Students.

3.3.9. Notify the Administration in advance of any missed lesson or of stopping the course.

3.3.10. Provide the Learning Centre with accurate information and inform the Administration of any changes (for example, a new phone number).

3.3.11. For children's courses, ensure that a Student who is a minor arrives at lessons on time and is collected afterwards.

3.3.12. Fulfil any other obligations set out in the Agreement and the terms of the paid Course.

3.4. The Customer / Student has the right to:

3.4.1. Take a free Placement test and a free Trial lesson.

3.4.2. Contact the Learning Centre's staff about the learning process and the services provided.

3.4.3. Receive complete and accurate information about the Student's knowledge, skills and attendance, and about the assessment criteria.

3.4.4. Use the Learning Centre's property needed for the learning process during lessons.

3.4.5. Cover a topic missed for a valid reason in an additional support session in accordance with clause 4.4 of the Agreement.

3.4.6. Temporarily pause their studies (a "freeze") in accordance with clause 4.5 of the Agreement.

3.4.7. Terminate the Agreement unilaterally at any time and receive a refund of the amount paid for lessons not yet held in accordance with section 6 of the Agreement.

4. PROCEDURE FOR PROVIDING THE SERVICES

4.1. Before enrolling in a Course, the Student takes a free Placement test. Based on its results, the Learning Centre places the Student in a group of the appropriate level. For developmental courses for children, the Placement test may take the form of an interview.

4.2. Lessons are held according to the approved timetable, in the number and length stated in the Price List. If a lesson falls on a public holiday or day off in the Republic of Uzbekistan, it is moved to another day or made up with an additional lesson within the same paid period.

4.3. A lesson not held through the Learning Centre's fault (for example, if the teacher is ill) is rescheduled. If rescheduling is not possible, the cost of the lesson is credited towards the next payment or refunded to the Customer.

4.4. Lessons missed through the Student's fault are not repeated and their cost is not refunded. A topic missed for a valid reason (illness, family circumstances, etc.) may be covered in an additional support session at a time agreed with the teacher, provided the Administration was notified in advance.

4.5. For a valid reason (illness, travel, etc.), the Customer may "freeze" the Student's studies once per Course for up to 1 (one) month by submitting a written request to the Administration at least 1 (one) working day in advance. Paid lessons falling within the freeze period are carried over when studies resume. After the freeze, the Student is placed, where possible, in their own group or another group at the same level.

4.6. By agreement with the Administration and subject to availability, the Student may transfer to another group, time slot or branch.

4.7. The length of each level (stage) of a Course is set by the Course programme. The Student moves on to the next level after completing the current level and passing the final assessment.

4.8. The Learning Centre takes all necessary steps to help the Student learn successfully. However, as learning outcomes also depend on the Student's attendance, independent work and personal effort, the Learning Centre does not guarantee any particular score in national or international exams (IELTS, SAT, CEFR, etc.) or admission to educational institutions (including Presidential Schools and higher education institutions).

4.9. The services are deemed provided at the end of each paid period; no certificate of completed services is drawn up. If the Customer does not send a reasoned written objection regarding the quality of the services within 10 (ten) calendar days after the end of the paid period, the services are deemed properly provided and accepted in full.

4.10. For online lessons, the Customer ensures that the Student has the necessary equipment (a computer or smartphone and a stable internet connection). Online lessons missed because of technical problems on the Customer's side are treated as missed through the Student's fault.

5. CERTIFICATES

5.1. Types of certificates

5.1.1. A Student who successfully completes a Course or one of its levels receives a Mega School certificate.

- The certificate confirms that the Student has completed the relevant Course or level.
- **Important:** a Mega School certificate is not a state-recognised education document and does not replace an international exam certificate. It is intended to record the Student's learning achievements.

5.1.2. National and international exams (IELTS, SAT, CEFR, etc.) are administered by organisations authorised to conduct them.

- The Learning Centre prepares Students for these exams but does not issue their certificates.
- Exam fees are not included in the Course fee and are paid by the Student directly to the exam provider.

5.2. Conditions for receiving a Mega School certificate

5.2.1. To receive a certificate, the Student must:

- attend at least 80 (eighty) per cent of the lessons of the Course (level);
- complete the mandatory assignments set out in the Course programme;
- pass the final assessment.

5.2.2. The Administration informs the Student of the final assessment results and when the certificate will be issued.

5.3. Final assessment rules

5.3.1. Before the final assessment, the Student presents an identity document (ID card, passport or birth certificate) on request.

5.3.2. During the assessment, the Student follows the examiner's instructions and keeps quiet and orderly.

5.3.3. During the assessment, it is prohibited to use any aids not provided by the Learning Centre, including books, notes, mobile phones, smartwatches, headphones and other electronic devices.

5.3.4. During the assessment, it is prohibited to talk to other Students, exchange materials or information, or leave one's seat without the examiner's permission.

5.3.5. If these rules are breached, the assessment result may be cancelled and the Student may be given a different date to retake it.

6. PAYMENT TERMS

6.1. The fee for the services (Course) is set in the national currency of the Republic of Uzbekistan, the sum.

6.2. The Course fee is determined by the Price List in force on the date of payment.

6.3. The Course fee is paid monthly in advance, before the first lesson of each paid period. The Customer may also pay for several months in advance.

6.4. Payment can be made at the Learning Centre's branches in cash or by bank card, or through payment systems operating in the Republic of Uzbekistan or by bank transfer. A receipt confirming payment is issued to the Customer as required by law.

6.5. Payment by legal entities for the studies of their employees or other persons is made under a separate agreement.

6.6. The terms of discounts and promotions are published separately on the Website or at the Learning Centre's branches. Unless the promotion terms state otherwise, discounts cannot be combined.

6.7. Refunds:

- the Customer may submit a written request to the Administration to terminate the Agreement at any time;
- the Customer is then refunded the cost of paid lessons not held by the date of the request, less the Learning Centre's actual expenses (including the cost of learning materials already given to the Student);
- the cost of lessons held before the date of the request, including lessons missed through the Student's fault, is not refunded;
- refunds are made within 10 (ten) working days of the request, by the same method used for payment or to a bank account specified by the Customer.

6.8. If payment is late, the Learning Centre may take the measures set out in clause 3.2.5 of the Agreement.

6.9. To motivate Students, the Learning Centre may offer extra benefits not listed in the Price List (such as events or additional sessions). These are not part of the Course fee, and the Learning Centre may stop offering them at any time.

7. FORCE MAJEURE

7.1. Neither Party is liable for failure to perform, or improper performance of, its obligations under the Agreement if this results from force majeure, that is, extraordinary circumstances that could not be avoided under the given conditions, including hostilities, civil unrest, epidemics, quarantine restrictions, fires, earthquakes, floods and other natural disasters, power or internet outages, and acts of state authorities that prevent performance or make it impossible, which the Parties could neither foresee nor prevent.

7.2. If such circumstances directly affected performance within the time limits set by the Agreement, those time limits are extended for as long as the circumstances last. Lessons not held are delivered after the circumstances end or, by agreement of the Parties, online.

7.3. If force majeure circumstances arise, the Administration publishes a notice on the Website and/or informs the Customer by phone, SMS or messenger.

7.4. A Party that fails to give notice, or gives late notice, of force majeure circumstances loses the right to rely on them as grounds for release from liability.

8. DISPUTE RESOLUTION

8.1. All disputes relating to the conclusion, interpretation, performance, amendment or termination of the Agreement are resolved by the Parties through negotiation.

8.2. The Customer may submit claims and requests in writing at a branch of the Learning Centre or by email to _____. The Learning Centre reviews and responds to each request within 15 (fifteen) calendar days of receiving it.

8.3. Disputes not resolved through negotiation are referred to court in accordance with the legislation of the Republic of Uzbekistan.

9. FINAL PROVISIONS

9.1. By accepting the Offer, the Customer consents to the Learning Centre collecting, organising, storing and processing the Customer's personal data and (as the legal representative of a Student who is a minor) the Student's personal data (full name, date of birth, phone number, attendance and learning results) in order to perform the Agreement, organise the learning process and keep the Customer informed (including by SMS and messengers), in accordance with the Law of the Republic of Uzbekistan "On Personal Data". The Learning Centre does not share this data with third parties except as required by law.

9.2. The Customer may withdraw consent to the processing of personal data by submitting a written request to the Administration. If performance of the Agreement then becomes impossible, the Agreement is terminated and settlements are made in accordance with clause 6.7.

9.3. At enrolment, the Learning Centre may ask to see the Student's identity document (passport, ID card or birth certificate).

9.4. The Learning Centre is not responsible for the content or accuracy of the information provided by the Customer and the Student at registration. The Customer is responsible for the accuracy of that information.

9.5. The Parties undertake to inform each other promptly of any difficulties that prevent performance of the Agreement.

9.6. The Parties guarantee the confidentiality of any information that becomes known to them in the course of performing the Agreement if it is protected by law as a secret (including a trade secret).

9.7. Unless expressly stated otherwise, all terms, rights and obligations under the Agreement apply equally to in-person (offline) and remote (online) studies.

9.8. This Offer is published in Uzbek, Russian and English. In the event of any discrepancy between the texts, the Uzbek text prevails.

9.9. Matters not covered by the Agreement are governed by the legislation of the Republic of Uzbekistan.

10. LEARNING CENTRE DETAILS

_____ (Mega School learning centre), TIN: _____; Business activity code (OKED): _____; Account: _____, _____, Bank code (MFO): _____. Registered address: _____. Main branch: 26 Mirzo Ulugbek Street, Mirzo Ulugbek district, Tashkent. Tel.: +998 97 720 12 22. Email: _____. Website: _____. Telegram: t.me/megaschooluz. The Learning Centre operates on the basis of _____.

This version of the Offer is effective from 15 September 2026.